Thank you for your interest in our cosmetic program. We’d like you to know the following before your appointment.

**BASIC INFORMATION:**

1. We use two different lasers: GentleLase (for fair-complexioned patients) and GentleYAG (for darker-complexioned patients).
2. The best results are seen with coarse dark hair and light skin. It does not work on blonde, gray, or white hairs.
3. Most patients will need at least 5-6 sessions. Some patients do require further treatment every 6-12 months.
4. We cannot guarantee that the hair will not grow back. If it does, it will be much finer and less dense.
5. No hair laser on the market has been F.D.A. approved for permanent hair removal. However, they have been approved for permanent hair reduction. This reduction is significant and the hair growth is much slower.
6. Most patients are very happy and satisfied with the results.
7. The laser nurse will discuss the procedure with you thoroughly on your first appointment.
8. Pricing varies depending on the area(s) being treated. For each visit, we require a $75 deposit at the time you make the appointment. This deposit is refundable only if you cancel more than 48 hours in advance of the procedure.

**BEFORE AND AFTER TREATMENT:**

1. **DO NOT TAN AT LEAST 6 WEEKS PRIOR** to your laser treatment and 4 weeks after your last treatment. This includes tanning booth/bed, artificial tanning creams and sprays. TANNED SKIN CANNOT BE TREATED!
2. Four to six weeks before your appointment, it is important to stop plucking, waxing and the use of depilatories or bleaching agents.
3. Please shave the night before your appointment. We will charge a $25 fee if we need to shave you.
4. On the areas to be treated, please stop using topical products that contain acids - e.g. Retin A, Retinol, tretinoin, glycolic acid etc – 1 week before your treatment. You may resume such products 3 days after treatment.

Services described here are provided on a fee-for-service basis. These services are not provided or covered by Kaiser Foundation Health Plan, Inc., and you are financially responsible to pay for them. Clinical services are provided by providers or contractors of The Permanente Medical Group, Inc. Results of services vary among patients and cannot be guaranteed. Kaiser Foundation Health Plan, Inc., and Kaiser Foundation Hospitals may receive compensation for providing facilities and/or other support in connection with these services. For specific information about your health plan benefits, please see your Evidence of Coverage.